

Panasonic Warranty

Professional Power Tools

1. The product is warranted for labour and parts for one (1) year from the date of purchase. Subject to the conditions of this warranty, Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour if, in the opinion of Panasonic or its Authorised Service Centre, the product is found to be defective by reason of faulty workmanship or materials.
2. This warranty only applies to Panasonic products purchased in New Zealand and sold by Panasonic New Zealand or its authorised distributors or dealers and only where the product is used and serviced within New Zealand. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.
3. This warranty only applies if the product is used in accordance with Panasonic's recommendations (as noted in the Operating Instructions) under normal use and reasonable care (in the opinion of Panasonic).
4. This warranty does not cover consumable items (Brushes, Saw Blades, Bits etc.) unless the fault or defect being complained of existed at the time of purchase.
Note: Battery-packs are warranted for one (1) year from date of purchase.
5. This warranty covers domestic and commercial use but excludes damage, malfunction or failure resulting from:
 - a) alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse or neglect
 - b) infestation by insects or vermin;
 - c) incorrect installation and application, application of improper voltage, or mains supply problems;
 - d) natural disaster or acts of God (i.e.: hail, lightening, flood, fire, earthquake, etc)
 - e) rust or damage caused by exposure to abnormally corrosive conditions;
 - f) An accessory, component or other equipment not supplied by Panasonic New Zealand
 - g) improper customer maintenance (refer to the maintenance section of the Operating Instructions); or
 - h) no-fault-found service, where the perceived problem is explained in the Operating Instructions including the troubleshooting section.
6. The warranties hereby conferred do not extend to, and exclude any costs associated with delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such transit.
7. If warranty service is required you should:
 - a) Telephone Panasonic's Customer Care Centre on 09 2720178 or visit our website and use the Service Centre Locator for the name/address of the nearest Authorised Service Centre.
 - b) Provide the product to an appropriate Authorised Service Centre.
 - c) Provide a copy of your purchase receipt as proof of purchase date.

Unless otherwise specified to the consumer, the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Consumer Guarantees Act 1993 and similar consumer protection provisions contained in New Zealand legislation and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES

If you require assistance regarding warranty conditions or any other enquiries, please contact our Customer Care Centre via the Panasonic website

www.panasonic.co.nz or by phone on 09 272 0178.

If phoning in, please ensure you have your operating instructions available.

Panasonic New Zealand Limited

Private Bag 14911, Panmure, Auckland 1741 - www.panasonic.co.nz

01-06-2010