

Panasonic Warranty

Power Tool – Thirty Six Month Warranty from Date of Purchase

1. Subject to the conditions of this warranty Panasonic or its Authorised Service Centre will perform necessary service on the following models, without charge for parts or labour, if in the opinion of Panasonic the product is found to have a manufacturing defect within the three (3) years (36 months) (the “warranty period”).

EY3641	EY3741	EY3743	EY37A1	EY37A2	EY37C1	EY37C3
EY4541	EY45A1	EY45A2	EY46A2	EY6220		
EY7410	EY74A2	EY7549	EY7552	EY75A2	EY75A7	
EY7880	EY78A1	EY79A2				

2. This warranty only applies to Panasonic products purchased in New Zealand and sold by Panasonic New Zealand or its Authorised Distributors or Dealers and only where the products are used and serviced within New Zealand. Warranty cover only applies to the services that are carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when the warranty service is requested.
3. This warranty only applies if the product has been installed and/or used in accordance with the manufacturer’s recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
4. This warranty does not cover the following items unless the fault or defect existed at the time of purchase:
 - (a) Consumable Parts
 - (b) Cosmetic parts such as housings, grips, chuck covers
 - (c) Worn or damaged stator/brushes
5. To claim the warranty service, when required, you should:
 - Contact Panasonic’s Customer Care Centre on 09 272 0178 or visit our website and use the Service Centre Locator for the name/ address of the nearest Authorised Service Centre
 - Send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and/or from your nearest Authorised Service Centre must be arranged by you.
6. The warranties hereby conferred do not extend to, delivery, handling, freighting, transportation or insurance of the product or any part thereof and do not extend to, and exclude, any damage or loss occurring by reason of, during or associated with such transit.

Unless otherwise specified to the consumer, the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the *Consumer Guarantees Act 1993* and similar consumer protection provisions contained in New Zealand Legislation and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

If there is a major failure in regard to the product which cannot be remedied then you must notify us within a reasonable period by contacting the Panasonic Customer Care Centre. If the failure in the product is not a major failure then Panasonic may choose to repair or replace the product and will do so in a reasonable period of time from receiving notice from you.

THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES

If you require assistance regarding warranty conditions or any other enquiries, please visit the Panasonic New Zealand website www.panasonic.com/nz/ or contact by phone on **09 272 0178**
If phoning in, please ensure you have your operating instructions available.

Panasonic New Zealand Limited

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